



Dear Friends,

Effective Monday, April 6th, we will offer our guests the ability to “distance-shop” Arbor Farms Market. Before laying out the “nuts & bolts” of this system, it must be stated that we know there is a “better way”. However, in consideration of the immediate needs of our guests, our front-line associates and the existing capabilities of our supply-stream, we hope that you will find this an interim “fix” while we develop that “better way”.

Here’s how Distance-shop will work:

- Call 734 761-3268 between 8A-6P, Monday-Friday to set up an appointment time.
- Guests must prepare their own grocery “shopping list” and arrive at their designated time. Our website www.arborfarms.com will have printable order sheets of best-selling produce/meat/deli items. Look for the “Distance Shopping” button on Organic Food page. Guests will need to prepare their own legible list for all other items.
- Upon arrival, park at the café entrance and call 761-3268 to confirm arrival. Your AFM shopper will meet you to review **your** list and needs (substitutions or not, visual confirmation of “perishables” quality/size, etc.) Lists will need to be legible and specific (pretend that your spouse/partner/housemate/neighbor is the shopper). We request that, if possible, you provide bottles/containers for any Vitamin Dept. items to assist your shopper. Your shopper can help with questions about today’s soup selection, current pricing, beer/wine selections, etc.
- The actual shopping of your order may require several return trips to your car with questions about your needs/selections. Upon completion, we will accept payment by credit card only; card information will be taken at your car by your shopper. Arbor Farms paper bags will be used—no personal bags, please. We will not accept bottle returns, vendor coupons, or cash in the Distance-shop program. Your fee for this service is \$10/order, and will be added to each order at check-out.

Distance-shopping is available Monday-Friday, 8A-6P.

Call 734 761-3268